

1 INTRODUCTION

In recent years, increasing progress in the domain of virtual reality (VR) has reached the consumer market, to widespread popularity. Many games are being ported or developed specifically for VR, and there are an increasing number of VR arcades and installations [39, 47]. While VR applications achieve a remarkable degree of display fidelity, they vary widely in the implementation of interactions [18, 24, 35].

Research on precursors to modern VR (e.g., 3D user interfaces) have long explored how much realism should be featured by VR systems. This realism, i.e., the exactness with which VR resembles the real world, is named fidelity; research in this domain generally differentiates between display fidelity (DF) and interaction fidelity (IF). The results of that literature show that increasing DF coincides with an improvement in user experience (UX), particularly presence. Yet for auditory DF in particular, recent work with modern VR has shown little impact on users in a game context [38]. In terms of IF, research has yielded evidence that there may be an uncanny valley for IF: moderate IF can negatively impact UX, but both low and high IF can reach comparably good results. This has been described as an effect of familiarity: high degrees of IF remind the user of the real world, while low degrees of IF are associated with also familiar computer interfaces. Modern VR, since the widespread adoption of head-mounted displays (HMDs) and corresponding systems such as the Vive or Oculus Rift, has reached a good level of DF, however IF is implemented in more varied ways. Whether the uncanny valley of IF also applies to modern VR remains has not yet been explored.

In this work, we focus on IF in VR, and explore it from a player experience (PX) perspective. Games are a particularly interesting domain for exploring IF, as realism is often not the dominant goal, yielding instead to abstractions for ease of use, aesthetics, or game mechanics that facilitate enjoyment [40, 41]. We empirically explored effects of IF for object manipulation tasks on PX, yielding first evidence that high IF improves PX in VR compared to low fidelity implementations for this kind of task. Further, contributing to the discourse on benefits of physicality on game engagement and human-computer interaction, we investigated effects of IF for whole-body movements in VR games through a qualitative mixed-methods study. In a VR prototype, we approximated several real-world movement metaphors with moderate IF: crawling, dangling, and multi-object interactions (e.g., using a virtual item like a sword to cut down a virtual spiderweb). Our findings point to trade-off considerations between high IF for realistic whole-body movements, and the purposeful use of lower or moderate IF for increased usability and convenience. Based on this, we offer guidelines to inform design of IF in future VR games with regards

to object manipulation tasks as well as whole-body movements, thereby further extending research on playful bodily experiences in VR games.

2 RELATED WORK

A prominent aspect of VR development and research has focused on fidelity (also naturalism, or realism): the degree of accuracy with which a system recreates real-world experiences. This area of research distinguishes between display fidelity (sensory realism, referring mainly to auditory and visual qualities) and interaction fidelity (action realism, i.e., the degree of exactness with which user actions in VR resemble real world actions in terms of biomechanical similarity, input, and control) [29, 30].

Fidelity in VR. In terms of display fidelity, prior research has shown that high fidelity VR display systems (e.g., graphics and audio quality) facilitate immersion and presence [6, 11, 33, 51]. However, there are indications that the addition of ambient noises to VR game audio does not improve PX (including immersion) [38]. This suggests that bodily and sensory experiences may override effects of audio fidelity in VR; similar effects have been observed for music in the exercise context [23].

For the degree of interaction fidelity, results are further divided. Researchers have suggested that full realism may not always be necessary, pointing out that there are benefits to VR experiences beyond realism [5]. Further, there is work pointing towards an uncanny valley in interaction fidelity: while moderate degrees of IF negatively impact user experience in VR, low degrees of IF have reached comparable user experience to high degrees of IF [29, 30]. McMahan et al. have speculated that this occurs as an effect of familiarity: user experiences in high fidelity VR leverage associations with the real world, while low fidelity VR builds on associations born from familiarity with existing computer interfaces. However, research in this area is mostly or partially based on precursors to modern VR (e.g., CAVE systems), extending an opportunity to explore how these findings apply to modern VR game experiences. Further, studies have focused on a wide range of tasks ranging from object manipulation to navigation. Research on physicality in games suggest that whole-body movement is a significant factor in engagement and sensory immersion [21], suggesting that effects of IF may differ for more stationary tasks as opposed to tasks focusing on full-body movements.

In modern VR, there are few studies on effects of interaction fidelity. One notable example by Nabiyouni et al. [33] showed evidence for the theory that moderate IF leads to worse user experience than both high and low IF. However, this study focused only on locomotion tasks and featured a

full realism, speculating that they might find it aggravating having to perform high IF object manipulation tasks to overcome obstacles.

The interviews point towards a noticeably more diverse spectrum of opinions regarding fidelity and abstraction for the game elements with greater bodily involvement and no inclusion of object manipulation, i.e., crawling and dangling. Despite moderate IF, both were perceived as surprisingly real by a large portion of participants. The existing approximation of realism (i.e., teleporting for crouching, walking while reaching upwards for dangling) was enough to induce suspension of disbelief for many participants. Dangling in particular seems to have managed this via a substitute physical challenge (holding arms up and still while pressing a button), in combination with cognitive distraction (concentration required to move between bars). These game elements showed more varied responses in participants' appreciation of realism, pointing out safety issues, fatigue, social factors, and the importance of abstractions for increased usability (e.g., hyper-realistic haptic feedback as warnings). In comparison with the game elements that include object manipulation aspects, the contrast in desired realism appears noticeable.

With regards to social considerations, we note that the presence of onlookers—including study instructors—can induce self-consciousness in movement-based VR. This contrasts with their potential to also make participants feel more secure or comfortable (as was the case with unsettling audio).

Finally, regarding *RQ3*, the results of the measures concerning audio perception indicate that the presence of ambient noises had no effect on PX, thus corroborating existing findings in the literature that audio perception—pertaining to audio that does not constitute user feedback—is not a prominent factor in VR [38]. Given the game's focus on whole-body movements, this would conform to the hypothesis that bodily and sensory experiences can override effects of audio in VR (and matching findings from the sports domain [23]).

Limitations. In terms of general usability, we point out that some participants had trouble with orientation using the sonar wave mechanic. These issues could have distracted them from the intended focus on movement-based game elements. However, participants very rarely used the wave mechanic during the obstacle interactions; the waves were mostly used between obstacles, or to find the virtual items. Further, the large majority of participants indicated that they found the overall experience immersive, as such any effects were likely small.

Like most VR studies, we must mention potential effects of novelty bias. Whole-body movements as a VR game element in general, and moderate to high IF in their implementation in particular could have influenced results through novelty

bias, although the variance for participants' prior VR experience was larger than in the first study. We attempted to tease out participants' perspectives on the interactions through the interviews, to separate enjoyment of task from enjoyment of fidelity, but we cannot completely disavow any effects. We further note that the prototype offered no visible avatar. Well-designed VR avatars can increase task performance and decrease cognitive load [45], whereas mismatches with self-perception (even hand-only representation) can negatively impact user experience [27, 42, 43]. Adding hand representation to our study design could thus distract from the bodily experience, or potentially amplify results.

Finally, while the number of participants was fully sufficient for qualitative analysis, the PX measures are based on a between-subjects design. The moderate number in each group must be considered in reviewing the (quantitative) effects of ambient noises in VR. The results for this secondary RQ will thus need to be corroborated in future work with a larger overall sample size.

6 OVERALL IMPLICATIONS

Based on the results of both studies, we formulate guidelines and discuss implications for the design of IF in VR games.

High IF for Object Manipulation Tasks in VR. The first study showed a clear preference on part of players for high IF for object manipulation tasks, and a significant improvement of PX compared to low IF. In the second study, object manipulation tasks were integrated in game elements that also required navigation, orientation, and (moderate) whole-body movement; here participants still reported a higher appreciation of realism compared to the game elements based more strongly on whole-body movements. We thus recommend high IF implementations for such VR tasks.

Moderate IF for Whole-Body Movements in VR. Participants were of two minds regarding IF for whole-body movement in VR, suggesting that for this kind of task, VR games should not strive for full realism and instead offer more abstractions for increased usability and ease. Not all players enjoy extensive physical challenge, and some players may even find intricate movement challenges unnecessary or aggravating. VR game developers should consider customization options and careful playtesting, to allow players a degree of control over IF for whole-body movements in VR. Further, this can also facilitate more accessible, inclusive interaction design, which has not yet been discussed in much detail in the context of VR [1, 34].

Substitutions and Approximations of Challenge. Participants' reported experiences of dangling and crawling in VR indicate that substitutions of physical challenge (e.g., holding a button to simulate holding on to a bar) and approximations

- [51] Bob G Witmer and Michael J Singer. 1998. Measuring presence in virtual environments: A presence questionnaire. *Presence: Teleoperators and virtual environments* 7, 3 (1998), 225–240.
- [52] Nick Yee. 2006. The demographics, motivations, and derived experiences of users of massively multi-user online graphical environments. *Presence: Teleoperators and virtual environments* 15, 3 (2006), 309–329.
- [53] Soojeong Yoo, Christopher Ackad, Tristan Heywood, and Judy Kay. 2017. Evaluating the Actual and Perceived Exertion Provided by Virtual Reality Games. In *Proceedings of the 2017 CHI Conference Extended Abstracts on Human Factors in Computing Systems (CHI EA '17)*. ACM, New York, NY, USA, 3050–3057. <https://doi.org/10.1145/3027063.3053203>