Creating Worlds: Exploring Animated Videos as a Tool for Contextualization in User Research

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ABSTRACT

Research indicates that personal adoption of emerging ubicomp technologies is being notoriously hampered by a variety of critical issues including trust, privacy and security. Issues such as these cannot be studied and understood by evaluating computer systems in isolation, but rather by taking a 'big picture' approach and examining their synergy with the broader social context. Traditional low-fidelity prototyping methods, such as interface mockups, are however poorly equipped to convey such broader settings. Video-based scenarios on the other hand are uniquely qualified to portray rich socio-technical ecosystems. By creating a set of provocative video scenarios that contextualize and provide a backdrop for prospective technologies, we thus seek to draw attention to the potentially important role that worldbuilding strategies might play in the future of low fidelity prototyping.

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Figure 1: All our animated videos revolved around the fictional character Donald living his daily life in a world teeming with futuristic autonomous technology.



Figure 2: Each of the depicted visions featured a distinct level of automation. One video, for instance, postulated fully autonomous food reordering, whereas another video had Donald order his food manually.

CCS CONCEPTS

Human-centered computing → Interaction Design

KEYWORDS: Scenario-based design, videos, user research, worldbuilding, design fiction

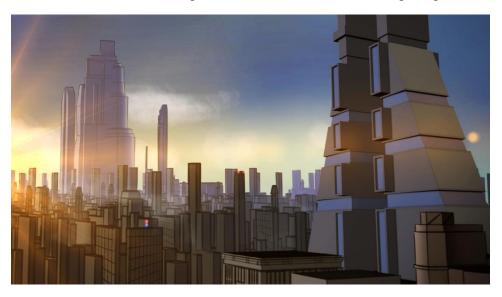


Figure 3: All videos had a rich backdrop, featuring a fictional city and corporations.