Detecting Mobile Application Spoofing Attacks by Leveraging User Visual Similarity Perception

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ABSTRACT

Mobile application spoofing is an attack where a malicious mobile app mimics the visual appearance of another one. A common example of mobile application spoofing is a phishing attack where the adversary tricks the user into revealing her password to a malicious app that resembles the legitimate one. In this paper, we propose a novel spoofing detection approach, tailored to the protection of mobile app login screens, using screenshot extraction and visual similarity comparison. We use deception rate as a novel similarity metric for measuring how likely the user is to consider a potential spoofing app as one of the protected applications. We conducted a large-scale online study where participants evaluated spoofing samples of popular mobile app login screens, and used the study results to implement a detection system that accurately estimates deception rate. We show that efficient detection is possible with low overhead.

1. INTRODUCTION

Mobile application spoofing is an attack where a malicious mobile application mimics the visual appearance of another one. The goal of the adversary is to trick the user into believing that she is interacting with a genuine application while she interacts with one controlled by the adversary. If such an attack is successful, the integrity of what the user sees as well as the confidentiality of what she inputs into the system can be violated by the adversary. This includes login credentials, personal details that users typically provide to applications, as well as the decisions that they make based on the information provided by the applications.

A common example of mobile application spoofing is a phishing attack where the adversary tricks the user into revealing her password, or similar login credentials, to a malicious application that resembles the legitimate app. Several mobile application phishing attacks have been seen in the wild [19, 32, 37]. For example, a recent mobile banking spoofing application infected 350,000 Android devices and

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caused significant financial losses [13]. More sophisticated attack vectors are described in recent research [4, 7, 12, 36].

The problem of spoofing has been studied extensively in the context of phishing websites [1, 2, 10, 15, 16]. Web applications run in browsers that provide visual cues, such as URL bars, SSL lock icons and security skins [9], that can help the user to authenticate the currently displayed website. Similar application identification cues are not available on modern mobile platforms, where a running application commonly controls the whole visible screen. The user can see a familiar user interface, but the interface could be drawn by a malicious spoofing application — the user is unable to authenticate the contents of the screen.

Security indicators for smartphone platforms have been proposed [11,30], but their effectiveness relies on user alertness and they typically require either hardware modifications to the phone or a part of the screen to be made unavailable to the apps. Application-specific personalized indicators [21,36] require no platform changes, but increase the application setup effort. Static code analysis can detect API call sequences that enable certain spoofing attacks [4]. However, code analysis is limited to known attack vectors and many spoofing attacks do not require any specific API calls, as they only draw on the screen.

We propose a novel spoofing detection approach that is tailored to the protection of mobile app login screens using visual similarity. Our system periodically grabs screenshots on the user's device and extracts visual features from them, with respect to reference values — the login screens of legitimate apps (on the same device) that our system protects. If a screenshot demonstrates high similarity to one of the reference values, we label the currently running app potentially malicious, and report it to the platform provider or warn the user. As our system examines screenshots, it is agnostic to the spoofing screen implementation, in contrast to approaches that examine screen similarity through code analysis. While straight-forward approaches based on visual similarity can detect simple cases of spoofing, where the attacker creates a perfect copy of the target app, or introduces other minor changes (e.g., changes the background color), our system can detect also more sophisticated spoofing.

In order to label spoofing apps accurately, our system needs to understand what kind of attacks are successful in reality, i.e., how much and what kind of visual similarity the two compared applications should have, so that the user would mistake the spoofing app as the legitimate one and fall for the attack. We capture this notion as a novel similarity

metric called *deception rate*. For example, when deception rate is 20%, one fifth of the users are estimated to consider the spoofing app genuine and enter their login credentials into it. Deception rate is a conceptually different similarity metric from the ones previously proposed for similarity analysis of phishing websites. These works extract structural [3, 17, 26, 38, 39] as well as visual [8, 14, 22] similarity features and combine them into a similarity score that alone is not expressive, but enables comparison to known attack samples [17, 23]. While the previously proposed metrics essentially tell how similar the spoofing app is to one of the known attacks, our metric determines how likely the attack is to succeed. Deception rate can be seen as a risk measure and we consider it a powerful new way to address spoofing attacks, especially in cases where a large dataset of known attacks is not available.

Our system requires a good understanding of how users perceive and react to changes within mobile app user interfaces. Change perception has been studied extensively in general [24,25,31], but not in the context of mobile apps. We conducted a large-scale online study on mobile app similarity perception. We used a crowd sourcing platform to carry out a series of online surveys where approximately 5,400 study participants evaluated more than 34,000 spoofing screenshot samples. These samples included modified versions of Facebook, Skype and Twitter login screens where we changed visual features such as the color or the logo. For most of the experimented visual modifications we noticed a systematic user behavior: the more a visual property is changed, the less likely the users are to consider the app genuine.

We used the results of our user study to train our system using common supervised learning techniques. We also developed novel visual feature extraction and matching techniques. Our system shows robust screenshot processing and good deception rate accuracy (6–13% error margin), i.e., our system can precisely determine when an application is so similar to one of the protected login screens that the user is in risk of falling for spoofing. No previous visual similarity comparison scheme gives the same security property.

Additionally, we describe a novel collaborative detection model where multiple devices take part in screenshot extraction. We show that runtime detection is effective with very little system overhead (e.g., 1%). Our results can also be useful to other spoofing detection systems, as they give insight into how users perceive visual change.

To summarize, we make the following contributions:

- We propose a novel approach for detecting mobile application spoofing attacks using *visual similarity* and introduce *deception rate* as a novel similarity metric.
- We conducted a *large-scale user study* on perception of visual modifications in mobile application login screens.
- Leveraging our study results, we implemented a runtime *spoofing detection system* for Android.
- We developed novel visual feature extraction techniques.

The rest of this paper is organized as follows. In Section 2 we explain the problem of mobile application spoofing. Section 3 introduces our approach, Section 4 describes the user study, and in Section 5 we describe the spoofing detection system. We evaluate its performance and accuracy in Section 6 and discuss collaborative detection in Section 7. Section 8 reviews related work, and we conclude in Section 9.

2. PROBLEM STATEMENT

In mobile application spoofing, the goal of the adversary is to either violate the integrity of the information displayed to the user or the confidentiality of the user input. Application phishing is an example of a spoofing attack where the goal of the adversary is to steal confidential user data. The adversary tricks the user into disclosing her login credentials to a malicious app with a login screen resembling the legitimate one. A malicious stock market app that resembles a legitimate one, but shows fake market values, is an example of an attack where the adversary violates the integrity of the visual information displayed to the user and affects the user's future stock market decisions. Below we review different ways of implementing application spoofing attacks.

The simplest way to implement a spoofing attack is a repackaged or otherwise cloned application. To the user, the application appears identical to the target application, except for subtle visual cues such as a different developer name. Application repackaging has become a prevalent problem in the Android ecosystem, and the majority of Android malware is distributed using repackaging [6, 40].

In a more sophisticated variant of mobile application spoofing, the malicious app masquerades as a legitimate application, such as a game. The user starts the game and the malicious app continues running in the background from where it monitors the system state, such as the list of currently running applications. When the user starts the target application, the malicious application activates itself on the foreground and shows a spoofing screen that is similar, or exactly the same, to the one of the target app. On Android, background activation is possible with commonly used permissions and system APIs [4, 12]. Background attacks are difficult to notice for the user. While API call sequences that enable background attacks can be detected using code analysis [4], automated detection is complicated by the fact that the same APIs are frequently used by benign apps.

A malicious application can also present a button to share information via another app. Instead of forwarding the user to the suggested target app, the button triggers a spoofing screen within the same, malicious application [12]. Fake forwarding requires no specific permissions or API calls which makes such attack vectors difficult to discover using code analysis. Further spoofing attack vectors are discussed in [4].

Mobile application spoofing attacks are a recent mobile malware type and a large corpus of known spoofing apps is not yet available. However, serious attacks have already taken place. The Svpeng malware infected 350,000 Android devices and caused financial loss worth of nearly one million USD [13]. The malware presents a spoofed credit card entry dialog when the user starts the Google Play application and monitors startup of targeted mobile banking applications to mount spoofing attacks on their login screens. As spoofing detection using traditional code analysis techniques has inherent limitations and many spoofing attacks are virtually impossible for the users to notice, the exact extent of the problem remains largely unknown. Due to the already seen serious attacks, we believe it is useful to seek novel ways to address the problem of mobile application spoofing.

The problem of mobile application spoofing has many similarities to the one of web phishing. The majority of the existing web phishing detection schemes [3,17,26,38,39] train a detection system using a large dataset of known phishing websites. As a similar dataset is not available for mobile



Figure 1: Spoofing application example. The legitimate Netflix app and the Android.Fakeneflic malware [33]. The spoofed user interface includes subtle visual modifications.

apps, these approaches are not directly applicable to mobile app spoofing detection. We also argue that the specific nature of mobile applications benefits from a customized approach, and in the next section, we introduce a novel detection approach that is tailored to mobile app login screens. The focus of this work is on mobile app spoofing and web phishing is explicitly out of scope.

3. OUR APPROACH

In this section, we first describe the rationale behind our approach and introduce deception rate as a similarity metric. We then describe how this approach is instantiated into a case study on login screen spoofing detection. Finally, we describe our attacker model.

3.1 Visual Similarity and Deception Rate

The problem of application spoofing can be approached in multiple ways. Code analysis has been proposed to detect API call sequences that enable spoofing attacks [4]. However, code analysis is limited to known attack vectors and cannot address spoofing attacks that do not require specific API calls (e.g., fake forwarding). Another approach is to analyze the application code or website DOM trees to identify apps with structural user interface similarity [3,17,26,38,39]. A limitation of this approach is that the adversary can complicate code analysis, e.g., by constructing the user interface pixel by pixel. Third, the mobile platform can be enhanced with security indicators [11, 30]. However, indicator verification imposes a cognitive load on the user and their deployment typically requires either part of the screen to be made unavailable to the applications or hardware modifications to the device. Application-specific personalized indicators [21, 36] can be deployed without platform changes, but their configuration increases user effort during app setup.

In this paper, we focus on a different approach and study the detection of spoofing attacks based on their *visual similarity*. Previously, visual similarity analysis has been proposed for detection of phishing websites [14,35,38]. Designing an effective spoofing detection system based on visual similarity analysis is not an easy task, and we illustrate the challenges by providing two straw-man solutions.

The first straw-man solution is to look for mobile apps that have exactly the same visual appearance. To avoid such detection, the adversary can simply create a slightly modified version of the spoofing screen. For example, small changes in the login screen element positions are hard to notice and are unlikely to retain the user from entering her login credentials. Consequently, this approach would fail to catch many spoofing attacks. Such visually modified attacks are observed in the wild. For example, the An-



Figure 2: Examples of simple (changing background color) and more complex spoofing (repositioning elements).

droid. Fakeneflic malware [33], discovered on Google's Android market, impersonated the legitimate Netflix application with minor visual modifications (Figure 1). Such attacks would not be detected by a simple comparison scheme that looks for an exact visual match. To summarize, we do not focus on detection of perfect copies, as such detection is easy to avoid, and spoofing apps seen in the wild often show minor visual differences. The adversary has an incentive to introduce enough visual change to evade simple detection, but not enough for users to become alarmed. The primary contribution of this paper is to explore this space; to determine how much change do users tolerate.

The second straw-man solution is to flag all applications that have high similarity to a reference application, with regards to a common image similarity metric, e.g., converting a screenshot to gray-scale, and scaling it down to a fixed size $(64 \times 64 \text{ pixels})$. Comparing such thumbnails by pixel difference is tolerant to many minor visual modifications. For example, screenshots with change of colors, or other minor pixel differences, would be deemed highly similar, and the metric would detect such spoofing attacks. However, the metric would fail on more complex examples (Figure 2), as it does not capture the visual properties that users consider relevant. As our user study shows (Section 4), many screens are perceived as similar by users, even though the screens are very dissimilar in terms of their pixel values. For example, many users mistook a pink Facebook screen with perturbed element positions as genuine. Such advanced spoofing would not be caught by the above simple metric — for robust detection more sophisticated techniques are needed.

In this paper we explore visual similarity as perceived by the users. We take a different approach and design a spoofing detection system that estimates how many users would fall for a spoofing attack. We use deception rate as a novel similarity metric that represents the estimated attack success rate. Given two screenshots, one of the examined app and one of the protected reference app, our system (Figure 3) estimates the percentage of users that would mistakenly identify the examined app as the reference app (deception rate). This estimation is done by leveraging results from a study on how users perceive visual similarity on mobile app user interfaces. The deception rate can be seen as a risk measure that allows our system to determine if the examined application should be flagged as a potential spoofing application. An example policy is to flag any application where the deception rate exceeds a threshold.

Deception rate is a conceptually different similarity metric from the ones previously proposed for similarity analysis of phishing websites. These works extract structural [3, 17, 26, 38,39] as well as visual [8,14,22] similarity features and combine them into a similarity score that alone is not expressive,

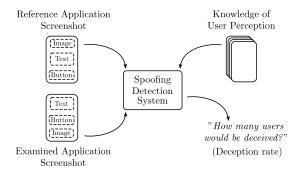


Figure 3: Approach overview. The spoofing detection system takes as inputs screenshots of a reference app and an examined app. Based on these screenshots and knowledge on mobile application user perception, the system estimates deception rate for the examined app.

but enables comparison to known attack samples [17, 23]. The extracted features can also be fed into a system that is trained using known malicious sites [14, 35, 38]. Such similarity metrics are interpreted with respect to known attacks, and may not be effective in detecting spoofing attacks with an appearance different from the ones previously seen.

Deception rate has different semantics, as it captures the perceived similarity of spoofing screens. For example, a mobile app login screen where elements have been reordered may have different visual features but, as our user study shows, is perceived similarly by many users. Deception rate estimates how many people would mistakenly identify the spoofing app as the genuine one (risk measure) and, contrary to previous similarity metrics, is applicable also in scenarios where a large dataset of known spoofing samples are not available. We emphasize that our system is complementary to existing approaches, and that realization of such a system requires good understanding of what type of mobile app interfaces users perceive as similar and what type of visual modifications users are likely to notice. This motivates our user study, the results of which we describe in Section 4.

3.2 Case Study: Login Screen Spoofing

We focus on spoofing attacks against mobile application login screens, as they are the most security-sensitive ones in many applications. We examined the login screens of 230 different apps and found that they all follow a similar structure. The login screen is a composition of three main elements: (1) the logo, (2) the username and password input fields, and (3) the login button. Furthermore, the login screen can have additional, visually less salient elements, such as a link to request a forgotten password or register a new account. Some mobile apps distribute these elements across two screens: the first (initial) screen contains the logo, or a similar visual identifier, as well as a button that leads to the login screen, where the rest of the main elements reside.

The common structure of mobile app login screens enables us to model them, and their simple designs provide a good opportunity to experiment on user perception. Mobile app login screens have fewer modification dimensions to explore, as compared to more complex user interfaces, such as websites. Throughout this work we use the login screen model illustrated in Figure 4 that captures both standalone and distributed logins screens. Out of the 230 apps we examined, 136 had a standalone login screen, while 94 had a distributed

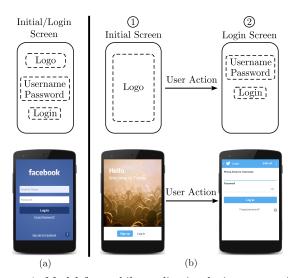


Figure 4: Model for mobile application login screens. The login screen has three main elements: logo, username and password input fields, and login button. The login functionality is either (a) standalone or (b) distributed.

one. All apps conformed to our model. We experiment on user perception with respect to this model, as the adversary has an incentive to create spoofing screens that resemble the legitimate login screen. Our study confirms this assumption.

3.3 Attacker Model

We assume a strong attacker capable of creating arbitrary spoofed login screens, including login screens that deviate from our model. We distinguish between two spoofing attack scenarios regarding user expectations and goals. In all the spoofing attacks listed in Section 2, the user's intent is to access the targeted application. This implies that the user expects to see a familiar user interface and has an incentive to log in. The adversary could also present a spoofing screen unexpectedly, when the user is not accessing the target application. In such cases, the user has no intent, nor similar incentive, to log in. We focus on the first case, as we consider such attacks more likely to succeed.

We assume an attacker that controls a malicious spoofing app running on the user smartphone. Besides the spoofing screen, the attacker-controlled app appears to the user as entirely benign (e.g., a game). The attacker can construct the spoofing screen statically (e.g., using Android manifest files) or dynamically (e.g., creating widgets at runtime). In both cases, the operating system is aware of the created element tree, a structure similar to DOM trees in websites. The attacker can draw the screen pixel by pixel, in which case the operating system sees only one element, a displayed picture. The attacker can also exploit the properties of human image perception. For example, the attacker can display half of the spoofed screen in one frame, and the other half in the subsequent frame. The human eye would average the input signal and perceive the complete spoofing screen.

4. CHANGE PERCEPTION USER STUDY

Visual perception has been studied extensively in general, and prior studies have shown that users are surprisingly poor at noticing changes in images that are shown in succession

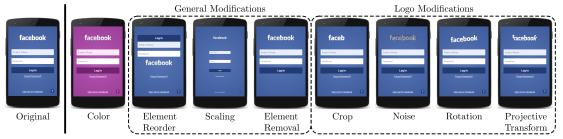


Figure 5: Examples of Facebook login screen spoofing samples. The original login screen is shown on the left. We show an example of each type of visual modification we performed: color, general modifications, and logo modifications.

(change blindness) [25,31]. While such studies give us an intuition on how users might notice, or fail to notice, different login screen modifications, the results are too generic to be directly applied to the spoofing detection system outlined above. User perception of visual change in mobile app user interfaces has not been studied thoroughly before.

We conducted a large-scale online study on the similarity perception of mobile app login screens. The purpose of this study was three-fold: we wanted to (1) understand the effect of different types of visual login screen modifications, (2) gather training data for the spoofing detection system, and (3) gain insights that could aid us in the design of our system. The study was performed as online surveys on the crowd-sourcing platform CrowdFlower. The platform allows creation of online jobs that human participants perform in return of a small payment. In each survey, the participants evaluated a single screenshot of a mobile app login screen by answering questions (see Appendix A).

We first performed an initial study, where we experimented with visual modifications on the Android Facebook application. We chose Facebook, as it is a widely used application. After that, we carried out follow-up studies where we tested similar visual modifications on Skype and Twitter apps, as well as combinations of visual changes. Below, we describe the Facebook study and summarize the results of the follow-up studies. We did not collect any private information about our study participants. The ethical board of our institution reviewed and approved our study.

4.1 Sample Generation

A sample is a screenshot image presented to a study participant for evaluation. We created eight datasets of Facebook login screens, and in each dataset we modified a single visual property. The purpose of these datasets was to evaluate how users perceive different types of visual changes as well as to provide training data for the spoofing detection system. Figure 5 illustrates each performed modification:

- Color modification. We modified the hue of the application login screen. The hue change affects the color of all elements on the login screen and the dataset contained samples representing uniform hue changes over the entire hue range.
- General modifications. We performed three general modifications on the login screen elements. (1) We reordered and (2) scaled down the size of the elements. We did not increase the size of the elements, as the username and the password fields are typically full width of the screen. Furthermore, (3) we removed any extra elements from the login screen.

• Logo modifications. We performed four modifications on the logo: we (1) cropped the logo to different sizes, taking the rightmost part of the logo out, (2) added noise of different intensity, (3) rotated the logo both clockwise and counterclockwise, and (4) performed projective transformations on the logo.

We created synthetic spoofing samples as no extensive mobile spoofing app dataset is available. While the chosen modifications cover some known spoofing attacks (e.g., Figure 1), they are certainly not exhaustive, as the attacker can change the interface in many different ways, e.g., adding different background images, replace logo with text. The goal of our work is not to optimize the system for the detection of known attacks, but rather to create a system that is able to detect also previously unseen spoofing screens. The sample set could be extended in many ways, but a single user study cannot cover all possible modifications.

4.2 Recruitment and Tasks

We recruited test participants via a crowd sourcing platform. An example survey had a description "How familiar are you with the Facebook Android application?". Each survey contained 12 to 16 question and, in total 2,910 unique participants evaluated 5,900 Facebook samples. We showed the study participant a sample login screen screenshot and asked the participant the following questions: "Is this screen the Facebook login screen as you remember it?" and "If you would see this screen, would you login with your real Facebook password?". We provided Yes and No reply alternatives on both questions. Using the percentage of Yes answers, we compute as-remembered rate and login rate for each sample. Appendix A provides details on study procedure, statistics and participants demographics.

Through the chosen design of our user study, we purposefully primed the participants to expect to see a login screen of the studied apps. We simulate the setting in which the user wants to login, but is presented with a login screen that is different than the user remembers.

4.3 Results

We discarded survey responses where the participants did not indicate active usage of the Facebook app or gave an incorrect reply to the control question. After filtering, we had 5,376 completed surveys and, on the average, 91 user evaluations per screenshot sample.

Color modification. The color modification results are illustrated in Figure 6. We plot the observed login rate in green and the as-remembered rate in blue for each evaluated sample. The red bars indicate bootstrapped 95% con-

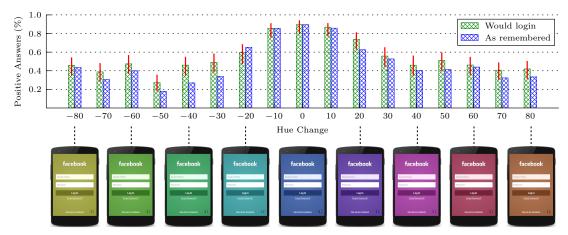


Figure 6: Color modification results. We illustrate the percentages of users that perceived a Facebook login screen sample with modified color as genuine (as-remembered rate) and would login to the application if such a screen is shown (login rate). Color has a significant effect on both rates.

fidence intervals. We performed a chi-square test of independence with a significance level of p = 0.05 to examine the relation between the login responses and the sample color. The relation between these variables was significant $(\chi^2(16, N = 1551) = 194.44), p < 0.001)$ and the study participants were less likely to log in to screens with high hue change. When the hue change is maximal, approximately 40% of the participants indicated that they would still log in. For several samples we noticed slightly higher login rate compared to as-remembered rate. This may imply that some users were willing to log in to an application, although it looked different from their recollection. We investigated reasons for this behavior from the survey questions and several participants replied that they noticed the color change, but considered the application genuine nonetheless. One participant commented: "Probably Facebook decided to change their color." However, our study was not designed to prove or reject such hypothesis.

General modifications. The general element modification results are shown in Figure 7. Both element reordering $(\chi^2(5, N = 546) = 15.84, p = 0.007)$ and scaling $(\chi^2(9, N = 916) = 245.56, p < 0.001)$ had an effect on the observed login rates. Samples with scaling 50% or less showed login rates close to the original, but participants were less likely to login to screens with high scaling. This could be due to users' habituation of seeing scaled user interfaces across different mobile device form factors (e.g., smartphone user interfaces scaled for tablets). One participant commented his reason to login: "looks the same, just a little small." When the elements were scaled more than 50%, the login rates decreased fast. At this point the elements became unreadably small. Removal of extra elements (forgotten password or new account link) had no effect on the login rate $(\chi^2(1, N = 180) = 0.0, p = 1.0)$.

Logo modifications. The logo modification results are shown in Figure 8. The relation between the login rate and the amount of crop was significant $(\chi^2(5, N=540)=83.75, p<0.001)$. Interestingly, we noticed that the lowest login rate was observed at 40% crop. This implies that the users may find the login screen more trustworthy when the logo is fully missing compared to seeing a partial logo, but our study was not designed to prove such hypothesis.

The amount of noise in the logo had an effect on login rates $(\chi^2(4,N=460)=75.30,p<0.001)$, as users were less likely to log in to screens with noise. Approximately half of the study participants answered that they would login even if the logo was unreadable due to noise. This result may imply habituation to software errors and one of the participants commented the noisy logo: "I would think it is a problem from my phone resolution, not Facebook." Participants were less likely to log in to screens with a rotated logo $(\chi^2(4, N=462)=57.25, p<0.001)$ or a projected logo $(\chi^2(5, N=542)=102.45, p<0.001)$.

Conclusions. The experimented eight visual modifications were perceived differently. While some modifications caused a predominantly systematic pattern (e.g., color), in others we did not notice a clear relation between the amount of the modification and the observed login rate (e.g., crop). One modification (extra element removal) caused no effect. We conclude that the system should be trained with samples that capture various types of visual modifications.

4.4 Follow-up Studies and Study Method

We performed similar studies for the Skype and Twitter apps. Skype results were comparable to those of Facebook. Twitter app has a distributed login screen and we noticed different patterns than in the previous two studies. We also evaluated combinations of two and three visual modifications. We collected 34,240 evaluations from 5,438 participants, and we used the data to train our detection system.

We measured login rates by asking study participants questions in contrast to observing participants under login operation. We chose this approach to allow large-scale data collection for thousands of sample evaluations. Participants in our study were allowed to evaluate multiple samples from different datasets which may have influenced the results.

5. SPOOFING DETECTION SYSTEM

Through our user study we gained insight into what kind of visual modifications users notice, and more importantly, fail to notice. In this section we design a spoofing detection system that leverages this knowledge. We instantiate the system for Android, while many parts of the system are applicable to other mobile platforms as well.

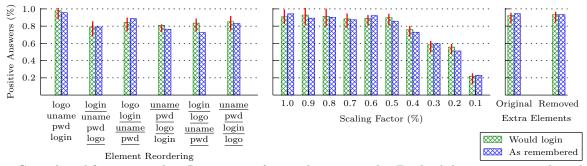


Figure 7: General modifications results. Percentages of users that perceived a Facebook login screen sample with general modifications as genuine and would login. Element reordering modification had a small but statistically significant effect, scaling caused a significant effect, and extra element removal showed no effect.

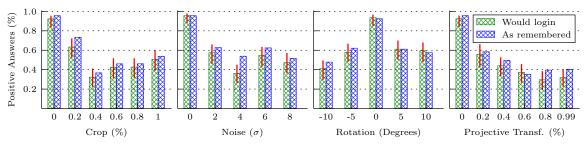


Figure 8: Logo modifications results. Percentages of users that perceived a Facebook login screen sample with logo modifications as genuine and would login to the application. All logo modifications caused a significant effect.

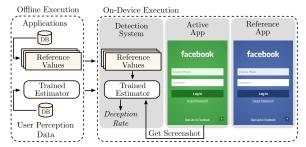


Figure 9: Detection system overview. The system preprocesses legitimate apps offline (e.g., at the marketplace) to obtain reference values, and trains an estimator. On the user's device, the system periodically extracts screenshots and estimates their deception rate.

5.1 System Overview

Our system is designed to protect reference applications, i.e., legitimate apps with login functionality. The goal of our system is to, given a screenshot, estimate how many users would mistake it for one of the known reference apps. The system (Figure 9) consists of two parts: a training and pre-processing component that runs on the market and a runtime detection system on users' phones. On the market, each reference app's login screen is detected, pre-processed, and a deception rate estimator is trained using the user perception data from our user study. The analyzed login screens serve as the reference values for the on-device detection.

On the device, the system periodically extracts a screenshot of the currently active app. We analyze screenshot extraction rates needed for effective detection in Section 7. Each extracted screenshot is analyzed using the estimator with respect to the reference values of the protected apps. Both the trained estimator and the reference values are downloaded from the market (e.g., upon installing an app). The system outputs a deception rate for each analyzed screenshot, with respect to each protected app. The deception rates can be used to inform the market or warn the user.

The apps that should be protected (i.e., labeled as reference apps), can be determined in multiple ways: the user can choose the apps that require protection, the system can automatically select the most common spoofing targets (e.g., Facebook, Skype, Twitter), or all installed apps with login functionality can be protected. We focus on the approach where the protected apps are chosen by the user. A complete view of the system is illustrated in Figure 10, and we proceed by describing each system component.

5.2 Reference Application Analysis

Our system protects reference apps from spoofing. To analyze an extracted screenshot with respect to a reference value, we first obtain the reference app login screen and identify its main elements (reference elements) according to our login screen model (Figure 4). We assume reference app developers that have no incentive to obfuscate their login screen implementations. On the contrary, developers can be encouraged to mark the part of the user interface (activity) that contains the login screen that should be protected. The reference app analysis is a one-time operation performed, e.g., at the marketplace on every app update, and its results distributed to the mobile devices. To find the activity that represents the login screen, we developed a tool that automatically explores a specified application and stores any found login screens. From the login screens, the tool detects and stores reference elements into a tree structure.

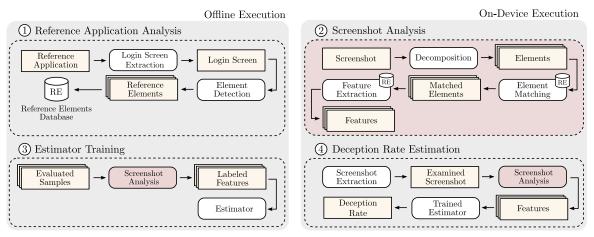


Figure 10: Detection system details. The system consist of four main components: reference app analysis, screenshot analysis, estimator training and deception rate estimation.

5.3 Screenshot Analysis

The goal of the screenshot analysis is to, given the screenshot of the examined application, as well as the reference elements, produce suitable features for deception rate estimation and estimator training. The screenshot analysis includes three operations: decomposition, element matching, and feature extraction, as shown in Figure 10.

Decomposition. Mobile application user interfaces commonly exhibit a clean and simple design, when compared to more complex ones, e.g., web sites. Such design simplicity enables us to efficiently split the screenshot into constituent elements. To identify element borders we perform a set of image processing steps, including edge-detection, dilation, closure and gradient.

Element matching. The next step is to match the detected elements to the reference elements. To find the element that is the closest match to the reference logo, we use the ORB feature extractor [27]. While SIFT extractors [18] have been successful in detecting logos in natural images [28], we found SIFT to be ill-suited for mobile app logos, especially in cases where only partial (cropped) logos were present. We compute ORB keypoints over the reference logo as well as the whole examined screenshot and we match the two sets. The element that matches with the most keypoints, and exceeds a minimum point density threshold, is declared as the logo. For the remaining elements, we perform template matching to every reference element (username field, password field, login button), on different scaling levels. Keypoint extraction is generally not effective, as the login screen elements are typically simple, and have few keypoints. After these steps, we have a mapping between the examined application elements and the reference elements.

Feature extraction. Once the elements are matched, we extract two common visual features (color and element scaling) and more detailed logo features, as users showed sensitivity to logo changes. The extracted features are relative, rather than absolute, as their values are computed with respect to the reference elements or entire reference screen. We explain our features below:

1. Hue. The difference between the average hue value of the examined screenshot and the reference screen.

- 2. Element Scaling. The ratio of minimum-area bounding boxes between all reference and examined elements, except the logo.
- Logo Rotation. The difference between the angles of minimum-area bounding boxes of the examined and reference logos.
- 4. Logo Scaling. We perform template matching between the examined and reference logos at different scales and express the feature as the scale that produces the best match.
- 5. Logo Crop. We calculate the amount of logo crop as the ratio of logo bounding box areas.
- 6. Logo Degradation. As precise extraction of logo noise and projection is difficult, we approximate similar visual changes with a more generic feature that we call logo degradation. Template matching algorithms return the position and the minimum value of the employed similarity metric and we use the minimum value as the logo degradation feature.

In cases where no logo was identified in the matching phase, all logo features are set to null (except logo crop which is set to 100%). Our analysis is designed to extract features from screenshots that follow our login screen model. Many of these features (color change, scaling) are seen known in spoofing apps (Android.Fakeneflic).

5.4 Training and Deception Rate Estimation

The detection system is trained once, using the available user perception data from our user study, and subsequently used for all apps. We extract features from every sample of the study and augment the resulting feature vectors with the observed login rate. In feature extraction, as the reference value we use the unmodified login screen of the app that the sample represents. As deception rate (i.e., the percentage of users that would confuse the examined screenshot with the reference app) is a continuous variable, we estimate it using a regression model. Training can be performed offline for each reference app separately.

Deception rate estimation is performed on the device at detection system runtime. As shown in Figure 10, the extracted screenshot is first analyzed. The decomposition phase of the analysis is performed once, and the rest of the analy-

sis steps are repeated for each reference app. The extracted features are used to run the trained estimator. The result of the estimation operation is a set of deception rates, one for each protected app. If any of the deception rates exceeds a threshold value, one or more possible spoofing apps have been found and their identities can be communicated to the application marketplace or the user can be warned.

5.5 Implementation

We implemented the reference application analysis tool as a modified Android emulator environment. Similar analysis can be implemented by instrumenting the reference application, but we modified the runtime environment to support the analysis of native applications as well. We implemented the remaining offline tools as various Python scripts using the OpenCV [5] library for image processing and scikit-learn for estimator training. The on-device detection system can be implemented in multiple ways, including a modification to the Android runtime or as a standalone application. For ease of deployment, we implemented the on-device components as a regular Android (Java) app using OpenCV.

6. EVALUATION

In this section, we evaluate the estimation accuracy and the runtime performance of the detection system. We provide more a detailed evaluation of the system's various components in Appendix B.

6.1 Estimation Accuracy

To evaluate the deception rate estimation accuracy, and to demonstrate the feasibility of this approach, we trained our detection system using the results of our user study (a deployed system would, of course, be trained with more data). Our total training data consists of 316 user-evaluated samples of visual modifications and each sample was evaluated either by 100 (single modification) or 50 (two and three modifications) unique users. From the training data, we omitted samples that express visual modifications that our current implementation is unable to extract (e.g., noise).

We experimented with several regression models of different complexities and trained two linear models (Lasso and linear regression), a decision tree, as well as two ensemble learning methods (gradient boosting, random forests). To compare our detection accuracy to straightforward approaches, we use four baseline models out of which the latter two utilize prior knowledge obtained from our user study:

- B1 Linear. The deception rate drops linearly with the amount of visual modification from 1 to 0.
- B2 Constant. The deception rate is always 0.75.
- B3 Linear. The deception rate drops linearly with the amount of visual modification from 1 to 0.2. Login rates stayed predominantly above 20% in our study.
- B4 Random. The deception rate is a random number in the the most observed range in our study (0.3–0.5).

To estimate the deception rate, we extract features from the analyzed screenshot with respect to a reference app and we feed the feature vector to the trained regressor. The estimator outputs a deception rate that can be straightforwardly converted into a spoofing detection decision. We performed two types of model validation: leave-one-out and 10-fold cross-validation. We report the results in Figure 11

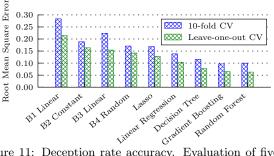


Figure 11: Deception rate accuracy. Evaluation of five regression and four baseline models (B1–B4) trained on the combined datasets of Facebook and Skype. The random forest regressor performs the best.

and we observe that the more complex models perform significantly better than our baseline models. The best model was random forest, with a root mean square (RMS) error of 6% and 9% for the leave-one-out and 10-fold cross validations respectively (95% of the estimated deception rates are expected to be within two RMS errors from their true values). The low RMS values show that a system trained on user perception data can accurately estimate deception rates for mobile application spoofing attacks.

The detection system should estimate deception rate accurately even for apps it did not encounter before. To evaluate the estimation accuracy of attacks that target apps that were not present in the training data, we trained a random forest regressor using Facebook samples, and evaluated it on Skype samples, and vice-versa. We observed an RMS error of 13% in both cases. When samples from the spoofing target app are not part of the training dataset, the estimation accuracy decreases slightly. We conclude that our system is able to accurately estimate deception rate in the tested scenarios, even if the target app is not part of the training data. Our training set has limited size and with more extensive training data we expect even better accuracy.

To evaluate false negatives of our system, we estimated the deception rates of various screenshots that we extracted by crawling the user interfaces of randomly chosen mobile apps, with regards to the Facebook reference login screen. Due to the large difference between the login screens, as expected, all screenshots reported very low deception rates. We do not provide a ROC analysis, as it would require a significant dataset of spoofing apps. At the moment such dataset does not exist.

6.2 Performance Evaluation

We evaluated the performance of the on-device screenshot analysis and deception rate estimation. For the offline (marketplace) components we only evaluated accuracy, as those are fast and not time-critical operations. We measured the performance of our implementation on three devices: an older smartphone model (Samsung Galaxy S2) and two more recent devices (Nexus 5 and Nexus 6). Averaged over 100 runs, a single reference app comparison takes 183 ± 28 ms (Nexus 5), 261 ± 26 ms (Nexus 6) and 407 ± 69 ms (Galaxy S2). The process scales linearly with the number of protected apps: the decomposition of the extracted screenshots is performed once, and the remaining analysis steps are repeated for each reference value. Assuming five protected apps, the complete analysis takes 667 ms (Nexus 5).

We argue that the number of apps requiring protection would be low, as the majority of apps running on the phone are commonly not security-sensitive.

The detection system extracts and analyzes screenshots only when an untrusted (i.e., not whitelisted) app is active. For example, the platform provider can whitelist popular apps from trusted developers (Facebook, Twitter, Whatsapp). The detection system can also perform a less expensive *pre-filtering* operation to determine, and only proceed with the full analysis, if the examined screenshot vaguely resembles a login screen. We leave development of such pre-filtering mechanisms as future work.

The on-device performance primarily depends on the size of the analyzed screenshot. Modern smartphones have high screen resolutions (e.g., 1080×1920) and analyzing such large images is expensive and does not increase system accuracy. It is important to note that screenshot extraction time depends only on the output screenshot resolution and not on the physical screen resolution itself. For all our measurements we extracted screenshots of size 320×455 pixels as the resolution provides a good ratio of element detection accuracy and runtime performance. Our initial experiments show that the image resolution (and with it, execution time) can be decreased even further, and determining the optimal resolution we leave as future work.

7. ANALYSIS

Collaborative detection. Extracting screenshots frequently and analyzing each of them can be expensive. However, if multiple devices take part in detection, we can reduce the overhead on every device without sacrificing detection probability. This can be achieved with fewer devices sampling more often or more devices sampling less often. For example, the screenshot rate can be controlled based on the popularity of the currently running, unknown app. If an app is present on many devices (e.g., 50 or more), the detection system can safely reduce the screenshot rate to save system resources without sacrificing detection probability. If an application is installed in only a small number of devices (e.g., less than 10), the system can increase the screenshot rate for better detection probability. Such adjustments can be done so that, in total, no more than the pre-allocated amount of system resources are spent for spoofing detection.

We show that collaborative detection provides an efficient way to detect spoofing attacks in the majority of practical spoofing scenarios. For example, only 10 devices, each dedicating 1% of computation overhead, are needed to detect phishing attacks with a probability upwards of 95%. We provide a more detailed analysis in an extended version of this paper [20].

Detection avoidance. The adversary can try to avoid runtime detection by leveraging the human perception property of averaging images that change frequently (e.g., quickly and repeatedly alternate between showing the first and second halves of the spoofing screen). The user would perceive the complete login screen, but any acquired screenshot would cover only half of the spoofing screen. Such attacks can be addressed by extracting screenshots frequently and averaging them out, prior to analysis.

While the adversary has an incentive to create spoofing screens that resemble the original login screen, the adversary is not limited to these modifications. To test how well our system is able to estimate deception rate for previously unseen visual modifications and spoofing samples that differ from the login screen model, further tests are needed. This limitation is analogous to the previously proposed similarity detection schemes that compare website to known phishing samples – the training data cannot cover all phishing sites.

Our current implementation has difficulties in decomposing screenshots with background noise, and consequently the adversary could try to avoid detection by constructing noisy spoofing screens. Developers could be encouraged to create clean login screen layouts for improved spoofing protection. While we did not experiment with noisy backgrounds, our study shows that the more the adversary deviates from the legitimate screen, the less likely the attack is to succeeded.

The goal of this work was to demonstrate a new spoofing detection approach, and we recommend that a deployed system be trained with more samples including (a) more visual modifications and (b) more apps.

False positives. Many mobile apps use single sign-on functionality from popular services, such as Facebook. An unknown application with a legitimate single sign-on screen matching to one of the reference values would be flagged by our detection system. Flagged applications should be manually verified and in such cases found benign.

8. RELATED WORK

Spoofing detection systems. Static code analysis can be effective in detecting spoofing apps that leverage known attack vectors, such as ones that query running tasks and after that create a new activity [4]. Our approach is more agnostic to the attack implementation technique, but has a narrower focus: protection of login screens. We consider our work complementary to code analysis.

Many web phishing detection systems analyze a website DOM tree and compare its elements and structure to the reference site [3,17,26,38,39]. We assume an adversary that constructs spoofing apps in arbitrary ways (e.g., per pixel), and thus complicates structural code analysis.

Another approach is to consider the visual presentation of a spoofing application (or a website), and compare its similarity to a reference value [8, 14, 22]. Previous schemes typically derive a similarity score for a website and compare it to known malicious sites, while our metric determines how many users would confuse the application for another one.

Spoofing detection by users. Similar to web browsers, the mobile OS can be enhanced with security indicators. The OS can show the name of the running app in a dedicated part of the screen [4, 12, 30]. Such schemes require that parts of the mobile device screen are made unavailable to applications or need hardware changes to the device. A mobile app can also allow the user to configure a personalized security indicator (e.g., a personal image) that is shown by the app during each login [21].

Several studies, in the context of web sites, show that users tend to ignore the absence of security indicators [10, 29, 34]. A recent study shows that personalized security indicators can be more effective on mobile apps [21]. We are the first to study how likely the users are to notice spoofing attacks, where the malicious application resembles, but is not a perfect copy of, the legitimate application.

9. CONCLUSION

We have proposed a novel mobile app spoofing detection system that in collaborative fashion extracts screenshots periodically and analyzes their visual similarity with respect to protected login screens. We express the similarity in terms of a new metric called deception rate that represents the fraction of users that would confuse the examined screen for one of the protected login screens. We conducted an extensive online user study and trained our detection system using its results. Our system estimates deception rate with good accuracy (6-13% error) and low overhead (only 1%), and our system tells how likely the user is to fall for a potential attack. We consider this a powerful and interesting security property that no previous schemes provide. In addition to supporting a spoofing detection system, the results of our user study, on their own, provide insight into the perception and attentiveness of users during the login process.

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APPENDIX

A. USER STUDY DETAILS

Participant recruitment. We recruited test participants by publishing survey jobs on the crowd sourcing platform. An example survey had a title " $Android\ Application$ Familiarity" and the description of the survey was "How familiar are you with the Facebook Android application?". We specified in the survey description that the participant should be an active user of the tested application, and we recruited 100 study participants for each sample, accepted participants globally, and required the participants to be at least 18 years old. The study participants were allowed to evaluate multiple samples from different datasets, but only one sample from each dataset. For example, a study participant could complete two surveys: one where we evaluated color modification samples and another regarding logo crop, but the same participant could not complete multiple surveys on color modification. In total 2,910 unique participants evaluated 5,900 Facebook samples. Statistics and participant demographics are listed in Table 1 and Table 2.

Study tasks. Each survey included 12 to 16 questions. We asked preliminary questions on participant demographics, tested application usage frequency, and a control question with a known correct answer. We showed the study participant a sample login screen screenshot and asked the

Unique study participants	2,910
Participants that completed multiple surveys	1,691
Screenshot samples	59
Total evaluations	5,900
Accepted evaluations after filtering	5,376
Average number of accepted evaluations per sample	91

Table 1: Statistics of the Facebook user study.

		Gender	
Age		Male	72.54%
18-29	55.12%	Female	27.45%
30-39	29%	Education	21.1070
10-49	11.82%		0.0007
-59	3.33%	Primary school	2.06%
or above	0.72%	High school	34.57%
	0270	Bachelor	63.36%

Table 2: Demographics of the Facebook user study.

participant the following questions: "Is this screen (smart phone screenshot) the Facebook login screen as you remember it?" and "If you would see this screen, would you login with your real Facebook password?". We provided Yes and No reply alternatives on both questions. Using the percentage of Yes answers, we compute as-remembered rate and login rate for each sample. We also asked the participants to comment on their reason to log in, or retain from it.

B. DETECTION SYSTEM DETAILS

In this appendix we provide additional evaluation on how accurately the different components of the system perform.

B.1 Accuracy Evaluation

Reference Application Analysis Accuracy. We evaluated the accuracy of our reference app analysis tool (Section 5.2) on 1,270 apps, downloaded from Google Play and other marketplaces. The tool reported 572 potential login screens. Through manual verification, we found 230 login, 153 user registration, and 77 password change screens. The remaining 120 screens contained no login related functionality, and those we classify as false positives.

We manually verified 50 random apps from the set of 698 apps our tool reported as not having a potential login screen. We found 3 false negatives due to an implementation bug that was since fixed. We conclude that the tool can effectively find all login screens that require protection. The tool provides an over approximation, but a small number or false positives does not hamper security, as they only introduce additional reference values for similarity comparison. Moreover, developers have an incentive to help the reference login screen detection and they can explicitly mark which activity constitutes the login screen for even more accurate detection.

Decomposition Accuracy. To evaluate the accuracy of our algorithm, we decomposed 230 login screen screenshots. We manually verified the results and found that we detected all login screen elements correctly on 175 screens, 29 screens that correctly decomposed all but one element, and 9 screens with all but two correct decompositions. Our algorithm failed to decompose 18 screens.

Certain types of login screens are challenging for our approach. For example, the login screen of the Tumblr application contained a blurred natural image in the background, and our algorithm detected many erroneous elements. Our current implementation is optimized for clean login screens, as those are the pre-dominant login screen types. The majority (92%) of analyzed screenshots were visually simple and decomposed. We discuss noisy spoofing screens in Section 7.